



PATENT

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#IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: James J. Crow; Dennis L. Parker

Assignee: Motive, Inc.

Title: Self-Managing Software Agents with Introspection

Serial No.: 09/542,274

Filing Date: April 4, 2000

Examiner: Hoang Vu A. Nguyen

Group Art Unit: 2122

Docket No.: MTV0015US

#12

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Technology Center 2100

Austin, TX
April 8, 2004Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450**INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97(c)(2)**

Dear Sir:


Pursuant to 37 C.F.R. § 1.56, § 1.97 and § 1.98, the documents listed on the accompanying PTO Form-1449 are called to the attention of the Examiner for the above patent application. Copies of these documents are enclosed.

Citation of these documents shall not be construed as:

1. an admission that the documents are necessarily prior art with respect to the instant invention;
2. a representation that a search has been made; or
3. an admission that the information cited herein is, or is considered to be, material to patentability as defined in § 1.56(b).

Please charge the fee of \$180.00 under 37 CFR §1.17(p) for submission of an Information Disclosure Statement (plus any other fees which may be required) to Deposit Account No. 502306. This paper is being submitted in duplicate.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on April 8, 2004.



Attorney for Applicants

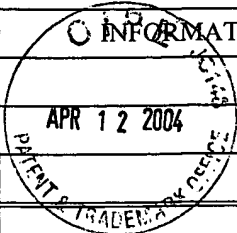
Date

Respectfully submitted,

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U.S. Department of Commerce, Patent and Trademark Office					Atty Docket No.		Serial No.	
					MTV0015US		09/542,274	
					Applicants			
(Use several sheets if necessary)					James J. Crow et al.			
					Filing Date		Group	
					April 4, 2000		2122	
U.S. Patent Documents								
*Examiner Initial		Document Number	Date	Name	Class	Subclas	Filing Date If Appropriate	
	AA	6,199,104 B1	Mar. 6, 2001	Delph	709	208		
	AB							
	AC							
	AD							
	AE							
	AF							
	AG							
	AH							
	AI							
	AJ							
	AK							
Foreign Patent Documents								
							Translation	
		Document	Date	Country	Class	Subclas	Yes	No
	AL							
	AM							
	AN							
	AO							
	AP							
OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)								
	AQ							
	AR							
	AS							
Examiner			Date Considered					
<p>*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with your communication to applicant.</p>								